



## **PERSONNEL ASSIGNMENTS CONSUMER & INDUSTRY AFFAIRS**

Below are a series of developmental assignments within Consumer and Industry Affairs, which are effective immediately.

**Sharon Owens, Manager, Industry Engagement and Outreach**, will begin a detail in the field after the National Postal Forum. She will begin preparing for her assignment by becoming greenbelt certified and leading a project in the Northern Virginia district.

During this transition period, **Dale Kennedy, Manager, Business Customer Support & Service**, will have an executive detail opportunity as the Manager, Industry Engagement and Outreach. Dale currently is the Manager, Business Customer Support & Service responsible for the Business Service Network operations nationwide and customer service support for all commercial customers. Dale has 29 years of service with the Postal Service after beginning his career in Little Rock AR. He has worked in Plant/Mail Processing, Retail, Sales, and the Business Service Network at the local, District, and Area levels before moving to Postal Headquarters in 2011.

Other detail assignments within Consumer and Industry Affairs include:

- **Rick Renn, Manager, Consumer and Industry Contact in the Cap Metro Area**, detailing into the Manager, Industry Engagement Strategy position;
- **Debbie Branagan Goldman, Customer Outreach Specialist**, detailing into the Manager, Customer Outreach position; and
- **Thomas Hughes, Business Customer Service & Support Specialist**, detailing into the Manager, Business Customer Support & Service.

The team will lead programs and activities that facilitate dialog between the mailing industry and Postal decision makers, such as the Business Service Network (BSN), Mailers Technical Advisory Committee (MTAC), Postal Customer Councils (PCCs) and the National Postal Forum (NPF).

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--Consumer and Industry Affairs*

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